

Privacy policy Klaxon App & Webapp

This Privacy policy explains how we process personal data of Klaxon App & Webapp users when using Klaxon App or Webapp and how your end device is accessed. After this point we will refer to both Klaxon App and Klaxon Webapp as Klaxon App for simplicity.

Responsible

The processing of personal data collected through this App is carried out by the following company: **Klaxon Mobility GmbH** located at Industriestraße,1, 9601 - Arnoldstein (Austria). The person responsible for the data handling is Dr. Andrea Stella in the role of Data Protection Officer (DPO) of the company. If you wish to contact us for any reason regarding data protection, please contact our dedicated E-Mail address at dpo@klaxon-klick.com.

Data collection and processing

1. Registration to Klaxon App

When you register for a Klaxon account as a user of our products, you must enter your first and last name, the country in which you are located and your e-mail address. Your address and phone number can be stored optionally. You will not be registered before you complete both steps of the registration. Any data entered by user or collected by Klaxon during the registration period shall be deleted in the absence of a complete registration within two weeks. Your data from the Klaxon account is not transferred to third parties and is handled entirely by Klaxon.

Purposes: Klaxon offers a registration function to be able to securely offer functionalities to interact with Klaxon's products and reach the users in the event of a recall.

This enables you to use connected apps and services provided by Klaxon. This is used for access management (single sign on), storage of or access to data and other functions.

Legal basis: usage agreement concluded with you (Art. 6 Para. 1 b GDPR) and, regarding data of the double opt in process, our legitimate interests to proof that you registered yourself (Art. 6 Para 1 f GDPR).

Storage periods or criteria for determination: We store data entered during registration initially for two weeks. If you do not complete your registration within this period, we will delete your data irrevocably. Otherwise, we will store your data until you delete your Klaxon account and, beyond that, as long as we are legally entitled or obliged to do so. For example, Klaxon may be subject to a legal obligation regarding retention periods of medical product certification data.

Connection to component and serial number

When you connect a Klaxon product to the Klaxon App, specific product data (including product

serial number) is processed on the browser by the App and sent to the Klaxon Cloud. The serial number of your component is registered at Klaxon.

2. Use of the app with connection to the Klaxon account

To use the Klaxon App it is necessary to register a free Klaxon account.

The data processed in the Klaxon App is then transferred to Klaxon's cloud storage.

You can register for a Klaxon account from the Klaxon App. The Klaxon account is provided by Klaxon Mobility GmbH.

With your help, we can continue to improve our products and services. Klaxon therefore asks you whether you agree that Klaxon may use your data for product development and, if necessary, contact you to ask further cooperation for product development purposes. Klaxon will never transfer in any way your information to other companies.

3. Secure provision of Klaxon App

If you log into a connected application or service via your Klaxon, the web server temporarily collects the following information to enable the log-in functionality and stores it in so called server log files: Processed categories of data:

- Browser type and version,
- the operating system used,
- Referrer URL,
- Browser string
- Host name of the accessing computer,
- Time of the server request,
- IP address.

Purposes: Klaxon's interest is in the secure and functional operation of the website. The logged data is used in particular for the purposes of data security, to defend against attempts to attack our web servers. We reserve the right to carry out a statistical evaluation of anonymized data records. Legal basis: legitimate interest (Art. 6 Para 1 f GDPR); we have a legitimate interest in ensuring data security and smooth operation. Storage periods or criteria for determination: The data will be deleted after 14 days at the latest.

4. Session Cookies

In order to provide you with Klaxon App functionalities including the log-in option, we require session cookies that record the data of a log-in during the duration of your visit and enable the provision of our offer including navigation in it.

Purposes: Klaxon's interest lies in the secure and functional operation of Klaxon App with login option.

Legal basis: legitimate interest (Art. 6 para. 1 f GDPR); we have a legitimate interest in using session cookies for the technical provision of our offer. These are also absolutely necessary in order to provide our service. Storage periods or criteria for determination: The session cookies are deleted as soon as you close your browser window.

5. Technical Cookies

In order to provide you with Klaxon Webapp functionalities personalized to your Klaxon products, we require technical cookies that record small pieces of data in your browser and enable the provision of our offer including navigation in it.

Purposes: Klaxon's interest lies in the secure and functional operation of Klaxon Webapp.

Legal basis: legitimate interest (Art. 6 para. 1 f GDPR); we have a legitimate interest in using session cookies for the technical provision of our offer. These are also absolutely necessary in order to provide our service.

6. Additional measures to control your data

- a) You can request information on the categories of data processed, the purposes of the processing, any recipients of the data, the planned storage period.
- b) You can demand the correction or completion of incorrect or incomplete data.
- c) You can revoke a granted consent at any time with effect for the future.
- d) You can in certain cases, demand the deletion of data - in particular if the data are no longer required for the intended purpose or are processed unlawfully, or if you have revoked your consent in accordance with above (c) or declare an objection in accordance with below.
- e) You can under certain conditions, demand the restriction of data if deletion is not possible or the obligation to delete is disputed.
- f) You can demand data portability, i.e. you can receive the data you have provided us with in a common machine-readable format such as CSV and, if necessary, transfer it to others.
- g) You can object at any time to the processing of personal data concerning you which is carried out on the basis of our legitimate interest; except in the case of direct marketing, this requires reasons arising from your particular situation. As an EU citizen or EU resident, you additionally may complain to a supervisory authority (Art. 77 GDPR). Based on where you are located, you may have additional or different measures to control your data than the ones defined herein.

Last update: 2024-12-09